



Town of Charlton

Community Electricity Aggregation Program

April 17, 2019

Dear Basic Service Customer,

The Town of Charlton approved a Community Electricity Aggregation program authorizing our community to aggregate the electricity load (usage) of those residents and businesses that are on Basic Service with National Grid. The goals of the Program are to provide you with competitive choice and longer-term price stability.

You will be automatically enrolled in the Town of Charlton Community Electricity Aggregation program unless you choose not to participate. **YOU MUST MAIL AND POSTMARK YOUR OPT-OUT CARD ON OR BEFORE MAY 22, 2019 TO AVOID AUTOMATIC ENROLLMENT IN THE AGGREGATION PROGRAM.**

After a competitive bid process, Public Power, LLC was selected as our Electricity Supplier with a contract term from your scheduled September 2018 meter reading to your January 2020 reading.

| Rate Class | Town of Charlton Community Electricity Aggregation Program (Standard Product - No Action Required) | Current National Grid Basic Service |
|--|---|---|
| Residential Customers (R-1, R-2, R-4) | \$0.10430/kWh | \$0.10820/kWh |
| Commercial (G-1, S-1, S-2, S-3, S-5, S-6) | \$0.10430/kWh | \$0.09668/kWh |
| Industrial WCMA* (G-2, G-3) | \$0.10430/kWh | \$0.09301/kWh WCMA* |
| Duration | September 2018 – January 2020 Rates apply to service beginning and ending on the days of the month that your meter is read in your service area. | May 1 – October 31, 2019 or July 31, 2019* Residential and Commercial rates change every six months. *Industrial rates change every three months. |

Rates indicated above are for Supply Services only. Under the contract, the rate per kWh for electric supply will be fixed until your January 2020 meter reading. Program prices could increase as a result of a change in law.

There is no guarantee of savings. The primary intent of the Program is to provide you with competitive choice and longer-term price stability over the duration of the remaining contract term. National Grid rates for electric supply change every six months (November 1 and May 1) for Residential and Commercial customers, and every three months for Industrial customers. National Grid's Basic Service rates may drop below the Program rate during any given six-month period.

AN ADMINISTRATIVE ADDER of \$0.001/kWh for the aggregation consultant is included in the Charlton program rates shown above.

PROGRAM DETAILS

- As an eligible participant, your account will be automatically enrolled in the Program unless you choose to opt out.
- You may leave the Program at any time without early termination fees.
- You will continue to receive one bill from National Grid.
- You will continue to send payment to National Grid.
- National Grid will continue to respond to emergencies and outages.
- Reliability and quality of service will remain the same.

| Participation | Needed |
|--|--|
| If you want to participate in this program | ➔ No action required |
| If you do NOT want to participate in this program | ➔ Sign the enclosed opt-out card. Mail the card in the enclosed postage-paid envelope no later than <u>MAY 22, 2019</u> . |

IF YOU HAVE BEEN MAILED THIS NOTIFICATION, you do not need to take any action in order to participate in the Program.

ALL BASIC SERVICE CUSTOMERS who have been mailed this notification will automatically be enrolled in the Program and start receiving the program's fixed rate beginning on the day of the month that your meter read occurs. The new rate will be reflected on your subsequent month's bill. This date varies by service area. Your meter reading date is shown on your bill.

TAX-EXEMPT SMALL BUSINESS CONSUMERS must send or fax a copy of their Energy Exemption Certificate directly to Public Power, LLC via email, fax, or mail in order to maintain their tax-exempt status.

Email: taxexemptions@criusenergy.com

Fax: (855) 715-4239

Address: Public Power, Attn: Billing Department, 535 Connecticut Avenue, 6th Floor, Norwalk, CT 06854

BUDGET PLAN OR ELIGIBLE LOW-INCOME DELIVERY RATE CONSUMERS will continue to receive those benefits from National Grid.

IF YOU HAVE RECENTLY SELECTED A COMPETITIVE SUPPLIER AND BELIEVE YOU HAVE RECEIVED THIS OPT-OUT LETTER IN ERROR, you must sign the attached card and opt out of this program. This will ensure you continue to receive your electricity from that Competitive Supplier and prevent any possible early termination fees.

IF YOU HAVE RECENTLY JOINED NATIONAL GRID'S "GREEN UP" PROGRAM and believe you have received this letter in error, you must sign the attached card and opt out of this program. This will ensure you remain a National Grid Green Up customer.

SOLAR ELECTRICITY CONSUMERS will not be impacted and will continue to receive their net metering credits while participating in the Program.

INSTRUCTIONS ON HOW TO OPT OUT

If you do not wish to participate in the Program, simply sign and return the enclosed postage-paid card within thirty (30) days of postmark on this opt-out letter. There is no penalty to opt out in order to remain on National Grid's Basic Service.

ANY TIME AFTER ENROLLMENT, you can leave the Program with no early termination fees. This will occur during the next available billing cycle, whereupon your account(s) will be returned to National Grid's Basic Service.

HOW TO ACCESS BASIC SERVICE IF YOU WANT TO LEAVE THE PROGRAM

Additional information about National Grid Basic Service electricity rates may be found on the MASS.GOV website here:

www.mass.gov/information-for-consumers-about-the-electric-industry, or visit the National Grid website

<https://www.nationalgridus.com/MA-Home/>. Please refer to the Basic Service category to determine the best option for you.

Account holders may also call National Grid at (800) 322-3223.

FOR MORE DETAILED INFORMATION regarding your community's Program, visit Charlton-CEA.com, or call toll free (508) 248-2209.

SUPPLIER INFORMATION

The aggregation supplier is Public Power, LLC. You may contact the supplier at (800) 830-2944, Monday through Friday, between the hours of 9:00 AM and 5:00 PM, or via email at customercare@ppandu.com.

THERE IS NO GUARANTEE SAVINGS

The primary intent of the Program is to provide you with competitive choice and longer-term price stability over the duration of the remaining contract term. National Grid rates for electric supply change every six months (November 1 and May 1) for Residential and Commercial customers, and every three months for Industrial customers. National Grid's Basic service rates may drop below the Program rate during any given six-month period.