

Thank You For Participating in the Town of Charlton Community Electricity Aggregation (CEA) Program!



Charlton CEA is the Town of Charlton's program to provide competitively priced, stable electricity rates to our residents and businesses. The program started in July 2017, and we thank you for your participation. With Charlton CEA, National Grid continues to deliver the electricity, maintain the poles and wires, and manage all electricity billing. The only change is the source and cost of electricity supply, chosen through a competitive bidding process by the Town of Charlton.

Charlton CEA is **changing electricity suppliers from Public Power to NextEra Energy Services** starting January 2020. You will see a notice in your February 2020 National Grid electricity bill. **You do not need to take any action** to remain in the Charlton CEA program.

26% Our new rate, starting in January 2020, is **26% lower than National Grid's current Basic Service Supply** rate for residential customers. National Grid's rate is fixed from November 2019 through April 2020. Future savings cannot be guaranteed.

In 2020, Charlton CEA will offer a new, clean electricity rate as an option for residents and businesses: 100% additional local renewable energy exclusively sourced from New England.

See more program details and learn more at Charlton-CEA.com

Utility Bill Notification

The following is an illustration of the notification you can expect to receive in your February National Grid bill:

| | | | |
|--|--|--|-------------------------------|
| | SERVICE FOR JOHN SMITH 1010 ANY STREET ANYTOWN MA 99999 | BILLING PERIOD Feb 12, 2016 to Mar 15, 2016 | PAGE 1 of 2 |
| | ACCOUNT NUMBER 99999-99999 | PLEASE PAY BY Apr 9, 2016 | AMOUNT DUE \$ 87.62 |

| | |
|--|------------------------------|
| ACCOUNT BALANCE | |
| Previous Balance | 101.67 |
| Payment Received on MAR 1 (ACH) <i>THANK YOU</i> | - 101.67 |
| Current Charges | + 87.62 |
| | Amount Due ▶ \$ 87.62 |

- **Go paperless!** Electronic billing and payments make managing your monthly bill easier. Save time, money, and natural resources www.ngrid.com/paperless.
- Our records indicate that you have switched your supplier option to NextEra Energy Svcs MA-Charlton Agg. If you have been switched without your authorization, a formal complaint can be filed with the Department of Public Utilities.
- **Payment concerns?** We are here to help. To learn about solutions to help you take control of your energy use and bills, visit www.ngrid.com/billhelp.

| | | | | | | |
|-------------------------------------|-------------|--------------------------------------|---------|------------------|---|---|
| DETAIL OF CURRENT CHARGES | | | | | | |
| Delivery Services | | | | | | |
| Service Period | No. of days | Current Reading | - | Previous Reading | = | Total Usage |
| Feb 12 - Mar 15 | 32 | 7104 Actual | | 6713 Actual | | 391 kWh |
| METER NUMBER | 12345678 | NEXT SCHEDULED READ DATE ON OR ABOUT | | Apr 18 | | |
| RATE Residential Regular R-1 | | | | | | |
| Customer Charge | | | | | | 4.00 |
| Dist Chg First 391 KWH | 0.04058558 | x | 391 kWh | | | 15.87 |
| Transition Charge | -0.00103529 | x | 391 kWh | | | -0.40 |
| Transmission Charge | 0.02714779 | x | 391 kWh | | | 10.62 |
| Energy Efficiency Chg | 0.01624 | x | 391 kWh | | | 6.35 |
| Renewable Energy Chg | 0.0005 | x | 391 kWh | | | 0.20 |
| | | | | | | Total Delivery Services \$ 36.64 |

| | |
|-------------------------|--|
| Supply Services | |
| SUPPLIER: National Grid | |

| | |
|-------------------------------------|-------------|
| ELECTRIC USAGE HISTORY (kWh) | |
| 3800 | |
| 3040 | |
| 2280 | |
| 1520 | |
| 760 | |
| 0 | |
| | O N D J F M |

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New Electricity Rates & Options

The following rates and costs apply from January 2020 through December 2022 (35 months).

Standard Product

Charlton residents and businesses in the program receive the standard product unless one affirmatively selects the Premium 100% Local Green option. The standard product will be **10.316 cents per kWh**, which is a **decrease** from the current 10.430 cents per kWh.

Premium 100% Local Green

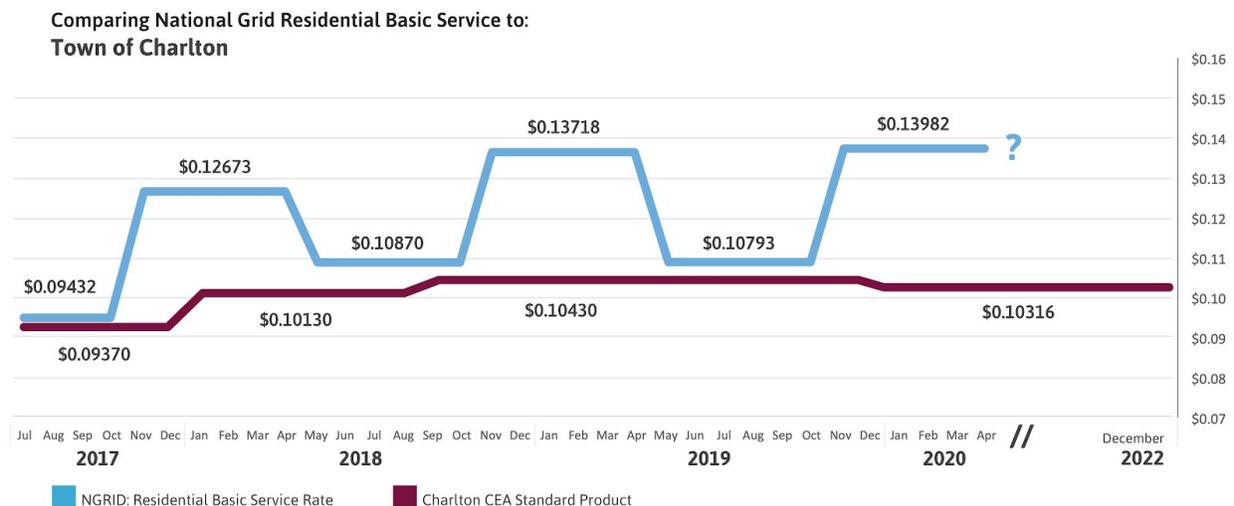
Charlton CEA is offering an option for residents and businesses that want to help fight climate change and use clean energy. This option goes above and beyond state requirements by sourcing an additional 100% of your electricity from New England-based renewable energy, classified as MA Class I. Your renewable energy will come only from solar, wind, small hydroelectric and anaerobic digestion facilities located in New England and built after 1997. The rate for Premium 100% Local Green will be **12.366 cents per kWh**.

Opting up to Charlton Premium 100% Local Green will typically cost the average Charlton household \$15 per month compared to the standard product.

Learn more and opt up to Premium 100% Local Green today at Charlton-CEA.com!

Delivering Value to Charlton

The cost of Charlton CEA has been lower than National Grid's Basic Service for residential customers since the program launched in July 2017. **That's over two and a half years of lower costs for Charlton's residents.**



Future savings compared to National Grid Basic Service cannot be guaranteed because future Basic Service prices are not known beyond April 2020 for Residential and Small Commercial customers and beyond January 2020 for Large Commercial customers.

To learn more, go to Charlton-CEA.com, or call the Town of Charlton at (508) 248-2209, or call NextEra Energy Services at (855) 639-8103