



The Town of Charlton

Community Electricity Aggregation Program

January 29, 2021

Dear Basic Service Customer,

The town of Charlton approved a Community Electricity Aggregation program authorizing our community to aggregate the electricity load (usage) of those residents and businesses that are on Basic Service with National Grid. The goals of the Program are to provide you with competitive choice, longer-term price stability and more renewable energy options, however, future savings cannot be guaranteed because future Basic Service rate are not known.

You will be automatically enrolled in the Charlton Community Electricity Aggregation program unless you choose not to participate (opt out).

YOU MUST MAIL AND POSTMARK YOUR OPT-OUT CARD ON OR BEFORE MARCH 3, 2021 TO AVOID AUTOMATIC ENROLLMENT IN THE AGGREGATION PROGRAM.

After a competitive bid process, NextEra Energy Services was selected as our Electricity Supplier for a contract starting on the January 2020 meter reading through the December 2022 meter reading. If you do not opt out of the program, your participation will start on your April electricity meter reading. A comparison of the rates for the aggregation program and current rates for National Grid Basic Service are shown below.

Rate Class	Town of Charlton Community Electricity Aggregation (Standard Product - No Action Required)	"Charlton Premium 100% Local Green" (100) Percent Local Renewable Energy	Current National Grid Basic Service
Residential	\$0.10316/kWh	\$0.12366/kWh	\$0.12388/kWh
Small Commercial	\$0.10316/kWh	\$0.12366/kWh	\$0.10763/kWh
Industrial*	\$0.10316/kWh	\$0.12366/kWh	\$0.11066/kWh *WCMA
Duration	January 2020 – December 2022 Rates apply to service beginning and ending on the days of the month that your meter is read in your service area.		November 1, 2020 – April 30, 2021, or January 31, 2021* Residential and Small Commercial rates change every six months. *Industrial rates change every three months.

Rates indicated above are for Supply Services only. Under the contract, the rate per kWh (kilowatt-hour) for electric supply will be fixed until your December 2022 meter reading. The Standard Product rate for Residential and Small Commercial customers will remain below National Grid's Basic Service rate until National Grid Basic Service rates for Residential and Small Commercial customers change on May 1, 2021. The Standard Product rate for Industrial customers will remain below National Grid's current Basic Service Industrial rate until the National Grid Basic Service rate for Industrial customers changes on February 1, 2021. Program prices could increase as the result of a change in law that results in a direct material increase in costs during the term of the electric supply agreement.

There is no guarantee of savings. The primary intent of the Program is to provide price stability and savings over the duration of the 35-month term. However, future savings cannot be guaranteed because National Grid Basic Service rates change every six months for Residential and Small Commercial customers and every three months for Industrial customers. Thus, National Grid's Basic Service rates may be above or below the Program rate during any subsequent period.

AGGREGATION FEE for all Charlton products is included in the above rates. This fee is \$0.001/kWh for the aggregation consultant.

PROGRAM DETAILS

- As an eligible participant, your account will be automatically enrolled in the Program unless you choose to opt out.
- You may leave the Program at any time without early termination fees.
- You will continue to receive one bill from National Grid.
- You will continue to send payment to National Grid.
- National Grid will continue to respond to emergencies and outages.
- Reliability and quality of service will remain the same.
- Program rates include taxes which are billed as part of the power supply charge.

Participation	Needed
If you want to participate in this Program →	No action required
If you do NOT want to participate in this Program →	Sign the enclosed opt-out card. Mail the card in the enclosed postage-paid envelope no later than MARCH 3, 2021.

IF YOU HAVE BEEN MAILED THIS NOTIFICATION, you do not need to take any action to participate in the Program.

ALL BASIC SERVICE CUSTOMERS who have been mailed this notification will be automatically enrolled in the Program and start benefiting from this fixed rate beginning on the day of the month that your meter read occurs. The new rate will be reflected on your subsequent month's bill. This date varies by service area. Your meter reading date is shown on your bill.

BUDGET PLAN OR ELIGIBLE LOW-INCOME DELIVERY RATE CONSUMERS will continue to receive those benefits from National Grid.

TAX-EXEMPT SMALL COMMERCIAL CONSUMERS must send a copy of their Energy Exemption Certificate directly to NextEra Energy Services via email, fax, or mail in order to maintain their tax-exempt status.

Email: Tax_Exemption_Forms@nexteraenergyservices.com

Fax: (866) 372-4392

Address: NextEra Energy, Attn: Commercial Sales Tax Exemptions, 20455 State Highway 249, Suite 200, Houston, TX 77070

IF YOU ARE RECEIVING ELECTRICITY SUPPLY FROM A COMPETITIVE SUPPLIER AND BELIEVE YOU HAVE RECEIVED THIS OPT-OUT LETTER IN ERROR, you must sign the attached card and opt out of this Program. This will ensure you continue to receive your electricity from that Competitive Supplier and prevent any possible early termination fees.

RENEWABLE ENERGY

• OPTION: "CHARLTON PREMIUM 100% LOCAL GREEN" – ONE HUNDRED (100) PERCENT LOCAL RENEWABLE ENERGY

The optional product offers an elective one hundred (100) percent local renewable energy originating from qualified Massachusetts Class 1 renewable energy sources. Products described as **Green** contain renewable energy above that required by state law. The additional renewable energy qualifies for MA Class I designation. **Local** refers to geographic areas permitted under MA Class I designation, namely New England, New York and eastern Canada. Call NextEra Energy Services at (855) 639-8058 to select this option. The price of this offer is \$0.12366/kWh.

IF YOU HAVE ALREADY CHOSEN A GREEN POWER SUPPLY OPTION ON YOUR OWN, you must opt out of this Program. This will ensure you continue to receive your electricity from that Green Power Supply.

SOLAR ELECTRICITY CONSUMERS will not be impacted and will continue to receive their net metering credits while participating in the Program.

INSTRUCTIONS ON HOW TO OPT OUT

If you do not wish to participate in the Program, simply sign and return the enclosed card in the postage-paid envelope. **The envelope must be mailed or postmarked on or before MARCH 3, 2021 to avoid automatic enrollment in the aggregation program.** There is no penalty to opt out in order to remain on National Grid Basic Service.

ANY TIME AFTER ENROLLMENT, you can leave the Program with no early termination fees. This will occur during the next available billing cycle, whereupon your account(s) will be returned to National Grid's Basic Service.

There is no penalty charge for leaving Basic Service, however, Industrial customers leaving fixed price Basic Service may receive a billing adjustment that may be a credit or a charge.

HOW TO ACCESS BASIC SERVICE IF YOU WANT TO LEAVE THE PROGRAM

Additional information about National Grid's Basic Service electricity rates may be found on the MASS.GOV website here:

www.mass.gov/information-for-consumers-about-the-electric-industry, or visit the National Grid website www.nationalgridus.com/MA-Home, or call (800) 322-3223 for account information. Please refer to the Basic Service category to determine the best option for you.

FOR MORE DETAILED INFORMATION regarding your community's Program, visit www.Charlton-CEA.com, or call toll-free at (508) 248-2209.

SUPPLIER INFORMATION

The aggregation supplier is NextEra Energy Services. You may contact the supplier at (855) 639-8058 between the hours of 9:00 AM and 5:00 PM, or via email at nesgovagg@nexteraenergyservices.com.

THERE IS NO GUARANTEE OF SAVINGS

The primary intent of the Program is to provide price stability and savings over the duration of the 35-month term. However, future savings cannot be guaranteed because National Grid Basic Service rates change every six months for Residential and Small Commercial customers and every three months for Industrial customers. Thus, National Grid's Basic Service rates may be above or below the Program rate during any subsequent period.