



Charlton Community Electricity Aggregation Program

Dear Charlton Electricity Customer,

The Town of Charlton is offering Charlton Community Electricity Aggregation (Charlton CEA), which provides Town-vetted options for electricity supply. National Grid will continue to deliver your electricity, however, the electricity supplier was chosen by the Town of Charlton through a competitive bid process that leveraged the bulk-buying power of our community, understanding that savings cannot be guaranteed.

You will be automatically enrolled in the Charlton CEA product, “Charlton Standard,” as of your next available electricity meter read, unless you choose one of our optional products or choose to opt out.

To opt out and avoid automatic enrollment in the Charlton CEA Program, you must do one of the following before April 8, 2024:

 **mail and postmark the enclosed opt-out card** OR  **Call Direct Energy at (866) 968-8065** OR  **submit the opt-out form at Charlton-CEA.com**

Participants may also opt out of Charlton Community Electricity Aggregation at any time during the Program without penalty. Please read further to learn more about Charlton Community Electricity Aggregation.

CHARLTON CEA GOALS



Competitive and Stable Prices

All Charlton CEA prices are fixed through December 2024, whereas National Grid Basic Service prices will change after nine months for Residential and Commercial customers, and every three months for Large Commercial and Industrial customers. Charlton CEA offers options that are intended to be price-competitive with National Grid Basic Service, however, **savings cannot be guaranteed**. This is because Basic Service rates are not known for the entire period of Charlton’s contract, and may therefore be above or below Charlton CEA rates in any given period.



No Obligation

Charlton CEA includes the ability to leave the Program at any time without penalty.



Electricity Choice

Charlton CEA offers three different electricity supply choices with different levels of renewable energy certificates (RECs) to match your budget and climate goals.

CHARLTON CEA PRODUCTS

Standard Product

- 1 Charlton Standard:** This is the **standard product** that you will be automatically enrolled in if you do nothing. The goal for this product is to be equal to, or lower than, the average National Grid Basic Service rates over Charlton’s contract term. However, as Basic Service rates change, **savings cannot be guaranteed** for any given period.

Other Products

Charlton CEA also offers an optional electricity product with a different amount of RECs relative to mandated requirements. To enroll in this optional product, you must contact the supplier, **Direct Energy**, at (866) 968-8065, or sign up on the program website: Charlton-CEA.com.

- 2 Charlton 100% Green:** This is an **optional product**. It includes Renewable Energy Certificates (MA Class I RECs) equal to one hundred percent (100%) of a customer’s electricity consumption, in addition to the minimum number of RECs required by the Commonwealth.

GREEN

Products described as Green contain additional Renewable Energy Certificates (RECs) above that required by MA law. The additional RECs qualify for MA Class I designation from generation located within, or delivered to, New England.

CHARLTON CEA PRICING

| | Electricity Supply Product | Renewable Energy Certificates (RECs) | Residential | Commercial | Large Commercial and Industrial (C&I) | Price Period |
|--|--------------------------------|---|---------------|---------------|---------------------------------------|---|
| Charlton CEA | Charlton Standard | Meets MA renewable energy requirements | \$0.15540/kWh | \$0.15540/kWh | \$0.15540/kWh | April 2024 - December 2024 Rates apply to service beginning and ending on the days of the month that your meter is read |
| | Charlton 100% Green (optional) | Adds voluntary renewable energy (MA Class I RECs) to total 100% | \$0.18358/kWh | \$0.18358/kWh | \$0.18358/kWh | |
| What You Have Now | National Grid Basic Service | Meets MA renewable energy requirements | \$0.18213/kWh | \$0.17262/kWh | WCMA \$0.14394/kWh | November 1, 2023 - July 31, 2024 Residential and Commercial* February 1, 2024 - April 30, 2024 Large C&I* |
| <p>No guarantee of savings. National Grid Basic Service rates for electric supply will change after nine months for Residential and Commercial customers, and every three months for Large Commercial and Industrial customers. National Grid Basic Service rates may be above or below Charlton CEA rates for customers during any given period. Program prices could also increase as a result of a change in law that results in a direct material increase in costs during the term of the electric supply contract.</p> <p>Rates indicated above are for Supply Services only. Commission fee for all Charlton CEA products is included in above rates. This fee is \$0.001/kWh for the aggregation consultant. Rates also include taxes which are billed as part of the power supply charge.</p> | | | | | | |

CHARLTON CEA PARTICIPATION

To enroll in the Charlton Community Electricity Aggregation Standard product, you do not need to take any action. To enroll in an optional Charlton CEA product, contact the supplier, **Direct Energy**, or use the online form at Charlton-CEA.com. If you don't wish to participate, mail and postmark the enclosed opt-out card on or before **April 8, 2024** to avoid automatic enrollment in the Charlton CEA Program.

Budget Plan or Eligible Low-Income delivery rate consumers will continue to receive those benefits from National Grid.

Solar Electricity Consumers will not be impacted and will continue to receive their net metering credits while participating in the Program.

Exit Terms for Basic Service: There is no penalty charge for leaving National Grid's Basic Service, however, Industrial customers (G-2 and G-3) may receive a reconciliation charge or credit. If you have already chosen a Green Power supply option on your own, you must opt out of this Program. This will ensure you continue to receive your electricity from that Green Power Supply.

You can leave the Program any time after you've enrolled, with no early termination fees. If you leave the Program, your account(s) will be returned to National Grid's Basic Service on the next available meter read.

How to access information about Basic Service: visit www.mass.gov/info-details/basic-service-information-and-rates, or call National Grid at (800) 322-3223.

If you are receiving electricity supply from a competitive supplier and believe you have received this opt-out letter in error, you must sign and return the enclosed opt-out card. This will ensure you continue to receive your electricity from that competitive supplier and prevent any possible early termination fees.

Tax-exempt small business customers must provide a copy of their Energy Exemption Certificate directly to Direct Energy via email at Salestax_geotax@vistraenergy.com, fax at (800) 504-7428, or mail at Direct Energy, Attn: USN Tax Exemption Dept, PO Box 180, Tulsa OK 74101-0180, in order to maintain their tax-exempt status.

CUSTOMER SUPPORT & MORE INFORMATION

For more information, visit Charlton-CEA.com, or call (508) 552 2776.

To select an optional Charlton CEA product, or to opt out of the Program, please contact **Direct Energy** at (866) 968-8065, 8 AM – 8 PM EST, Monday - Friday, 8 AM – 5 PM EST Saturday, or email at aggregationsupport@directenergy.com.

Opt-Out Reply Card



Town of Charlton
Charlton Community Electricity Aggregation
Account Number placeholder
Opt-Out Code placeholder

X

Signature

Date

Current Resident Name

1234 Main St
YourTown, MA 12345

If you wish to participate in the Charlton Community Electricity Aggregation Program, you do not need to take any action. You will be automatically enrolled.

Opt-Out Instructions

If you do not want to participate:

1. Sign and date this card
2. Insert into postage pre-paid envelope
3. Mail envelope

The card must be signed by the customer of record whose name appears in the address on this card.

The envelope must be mailed and postmarked on or before April 8, 2024 to opt out of the Program before automatic enrollment.